

FAQs

• What is Jeep Trail?

"JEEP[®] Trails" is a signature program exclusive for JEEP[®] Owners presented by FCA India Automobiles Private Limited (FCA India) where JEEP[®] owners get together and explore various picturesque locations in their JEEP[®] brand vehicles.

Jeep Trails is a perfect setting to take the path less travelled by and experience offbeat locations, promising to offer an off-roading expedition like none other, while also giving JEEP[®] owners the opportunity to meet like-minded people from the JEEP[®] family while experiencing convoy drives on both on-road and off-road, camping experiences, adventure trail drive and activities accompanied by JEEP[®] instructors.

The Jeep Trails – The Twilight Quest-Goa is the first trail of the year 2024, as a part of the JEEP® Trails Program and commences Jeep India's continued efforts for responsible adventure. The drive – along with outdoors and off-roading, participants will experience adventurous water sport activities (Depending on weather conditions) & will also get hands on to exclusive Jeep academy discovering different off-road terrains, waterbeds etc.

• How much does a Jeep Trail cost?

The fee of each trail varies. So, you may have to check each Trail's page for the details. Payment can be made via online payment or directly to the account number given on each Trail's page. The entire fee must be paid in advance and in full. In case any payment/fee is received after the 'Trail participation quota' is filled, the money will be refunded. Selection of participant shall be at the sole discretion of Jeep India.

No of Adults/Occupancy	Per person cost (Exclusive of GST & Payment Gateway Charges)
Single	₹ 28000 Per Person
Double	₹ 24000 Per Person
Triple	₹ 20000 Per Person

Cost for The Jeep Trails – The Twilight Quest-Goa program is:

- 1) GST of 18% is Exclusive of above-mentioned amount.
- 2) Gateway charges at 2% applicable for non-NEFT payments
- 3) Children below 6 are eligible for free entry.
- 4) Children between 6-10 years will be charged 50% of fee applicable to an adult.
- 5) Children aged 11 and above are chargeable at the fee applicable to an adult.



• How many people can participate?

Maximum number of occupants in the "Participant Car" (Jeep) can be 2 people which includes "Primary Participant" (Jeep Owner) and Secondary Participant. Each Primary Participant (Jeep Owner) can bring a maximum one (1) "Secondary Participant".

• Are there any age restrictions?

For **The Jeep Trails – The twilight Quest-Goa**, Participation into this Program is at Participant's own, independent, sole, and absolute discretion. The trail is open to all age groups.

Age of Participants driving should 18 years or above with a valid driver's license issued by the Government of India or any state government.

• What does the Trail participation fee cover?

The Trail participation fee covers accommodation, food & beverages, adventure activities and additional benefits and perks that may be included with each specific Trail. It does not cover the cost of vehicle fuel, Toll, any repairs, Recover, third party liability, Medical cost, Medical insurance or any other cost of getting to the starting point location.

Participation fees for The Jeep Trails – The twilight Quest-Goa Includes:

- I. Stay basis occupancy package for the entire duration of the trail.
- II. Fixed menu of food and beverages during the Trail (3 meals/day)
- III. Instructor Cost
- IV. Gala Night
- V. Convoy Drive (Excluding Fuel + Tolls)
- VI. Medical Support in the form of basic medication during the Trail Drive
- VII. Cost of Planned Activities and experiences
 - Can I expect any additional cost besides the participation fee?

Any additional food or drinks that you may want to purchase, fuel or repairs that you may need on the Trail, will not be included in the fee. Please refer to the inclusions and exclusions on the website.

Participation fees for The Jeep Trails – The Twilight Quest-Goa does not Include:

- I. Costs incurred for vehicle transport to the event and also during the event viz; Fuel, Toll, Incidentals, Repairs, Fines, and other Surcharges.
- II. Individual insurance costs of participants and vehicle
- III. Costs towards previous medical ailments or conditions
- IV. Hospitalization cost if any.



- V. Personal expenses and additional purchases/stay undertaken by participants, other than or over and above what is planned for the event at the location of accommodation or during the travel, plus costs or any other expenses of any kind.
 - Will vegetarian meals be available?

Yes, there will be vegetarian food. Non-vegetarian meals will depend upon location and region of the trail.

• Could my vehicle be damaged during the Trail? Will I have to pay for a service if my vehicle breaks down?

Every effort is made to make the Trails as safe as possible. We advise you to follow the trainings and instructions very closely. However, there may be a possibility of your vehicle getting damaged while travelling through rough terrains. We offer 20% off on pre and post repair and check-up of the Jeep SUV along with 5% discount on parts.

• Can we explore places other than ones mentioned in the itinerary?

The itinerary is fixed, and we will be traveling as a convoy. It is not possible to deviate from the itinerary.

• Is it safe to drive on the planned route?

The Jeep Trail routes are planned after a thorough recce of the area, done by event organizers and off-road guides to make the Trails as safe as possible.

• Can we extend our stay at the accommodation booked?

It will not be possible to extend your stay through the Jeep Trails team. However, participants can directly reach out to the hotel to discuss the same and pay the expenses incurred beyond committed package.

• How to register for the Jeep Trails?

Please visit <u>www.jeeptrails.in</u> or Jeep Life App and register yourself. All detailed information is provided on the website, and you will also be able to book your trails.

For any further query or assistance please write to the team on jeeplife@fcagroup.com